

Claims Management

Faster, more productive health benefit management solutions

EnCore's automated Claims Management solutions provide a higher level of productivity and accuracy. Tightly integrated EnCore applications and specialized third-party plug-in solutions work together to process your hospital, medical, dental, vision and pharmacy claims efficiently in complete compliance with HIPAA mandates.

▶▶▶ EnCore Offers:

- ▶ Electronic Data Interchange (EDI)
- ▶ Unique Benefit Plan Design Capabilities
- ▶ Batch and real-time adjudication
- ▶ Unique COB Calculation and Features
- ▶ Subrogation tracking
- ▶ Currency conversion

▶▶▶ EnCore Provides:

- ▶ Fully automated benefit calculations with parameter driven design
- ▶ Comprehensive customer service event tracking
- ▶ Full provider information management
- ▶ Automated claim audit selection
- ▶ Duplicate checking
- ▶ Automatic letter generation
- ▶ Easy adjustment processing with full audit trail
- ▶ Fund Accounting
- ▶ Reinsurance tracking
- ▶ Standard Reports

▶▶▶ EnCore Incorporates:

- ▶ Clinical editing using a third-party Partner product
- ▶ Usual and Customary fee schedules
- ▶ Self-service Internet access to information
- ▶ Ad hoc reporting, EnCore DataMart
- ▶ Outsourced printing and mailing services
- ▶ Outsourced ID Card generation

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